

Samuel Omojo Ronald - Technical Resume

Professional Summary

- Technical Writer specializing in observability, API documentation, and distributed systems clarity.
- Experienced in structuring complex backend workflows into developer-friendly documentation.

Core Competencies

- REST API Documentation & Versioning
- Observability (Metrics, Logs, Traces, Instrumentation)
- Monitoring Strategy & SLA Design
- Data Cleaning, Analysis & Executive Reporting
- Incident Documentation & Postmortem Structuring

Key Projects

- Designed observability implementation guide with tracing workflows and debugging scenarios.
- Built analytics case study including revenue trends and retention insights.
- Developed structured REST API documentation with authentication and rate limiting.
- Created monitoring & alerting framework including MTTR and escalation policies.